

Derrick Ottenbreit

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WORK HISTORY

Talemetry, Richmond, BC.,

Front End Developer, Dec 2018 - Present

Development

- Development of career websites using liquid code and dynamic content from multiple databases
- Working with Fortune 500 clients building full websites and landing pages
- Team collaboration and template development
- Quality assurance testing

myRealPage, Vancouver, BC.,

Front End Developer / Customer Experience Manager , Apr 2009 - Oct 2018

Management

- Monitored, identified and resolved performance, behavior and attendance issues for a remote team of 8 - 10 diverse individuals while overseeing daily operations
- Developed new process for employee evaluation which resulted in marked performance improvements
- Assisted in the development of the new client onboarding processes to develop the best client relationship possible with in-house staff
- Collaborated daily with different teams for various projects: Marketing, Product Design & Development & Customer Support

Development

- Developed and maintained the company website along with various internal communication products
- Developed website templates for the proprietary CMS as well as 300+ article training center for clients based on the custom platform
- Quality tested applications/software and public facing themes for issues and cross browser/platform errors
- Researched market trends for business development as well as collected and compiled information on customer demographics & preferences for marketing purposes
- Developed website templates for the proprietary CMS as well as 300+ article training center

Fourcross Marketing, Vancouver, BC.,

Lead Front End Developer, Jul 2011 - Oct 2012

Development

- Developed and implemented over 100 websites across multiple CMS's & mobile devices
- Broad clientele with a heavy emphasis on real estate agents and real estate brokerages
- Designed, implemented and monitored web pages and sites for continuous improvement in a fast-paced environment

- Converted PSD mockups into HTML, JavaScript, & Wordpress & other proprietary CMS platforms

deBruyn Design + Marketing, Surrey, BC.,

Project Manager - Front End Developer, Apr 2009 - Jul 2011

Management

- Kept projects on schedule by managing deadlines and adjusting workflow as needed
- Researched and tested new ideas for implementing to the CMS systems we used
- Promoted to lead developer

Culinary Arts Experience,

Chef/Sous Chef, June 2001 - Apr 2008

- Hired, trained and supervised staff members on company procedures and quality assurance
- Menu cost analysis reports and menu item pricing
- Updated operational policies and procedures
- Managed the selection and the estimation of food consumption/usage; purchase food and selected the standardize production recipes to ensure consistent quality

EDUCATION

10 Years Experience

Professional Field, Apr 2008 - Oct 2018

British Columbia Institute of Technology (BCIT), Burnaby, BC.,

New Media Design & Web Development (Certificate), Apr 2008 - Apr 2009

- Graduated in the top 5% with distinction

Frances Kelsey Secondary School, Mill Bay, BC.,

High School Diploma, June 2001

SKILLS

Programming & Development

Passionate and experienced front end developer with a keen eye for detail and strong ability to track and problem solve. A critical & analytical thinker who is talented at: identifying, improving, and streamlining complex work processes.

- Proficient in Wordpress, HTML5; XHTML; CSS(3); JavaScript; jQuery; PHP; Bootstrap; CMS Tools; Windows; Mac; iOS; Android
- Experience with AWS; GitHub; Google Analytics; and various other business applications
- Experience with multiple CRMs & CMSs

Management

Excellent interpersonal skills, ability to work well with others, in both supervisory and support staff roles. Superb analytical and problem-solving skills leveraged to proactively improve customer service processes.

- Team management: scheduling, task assigning, training, monitoring
- Able to effectively prioritize multiple concurrent projects
- Capable to manage remote team(s) and delegate and oversee assignments
- Able to communicate effectively with cross-functional teams