

Derrick Ottenbreit

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WORK HISTORY

Talemetry, Richmond, BC.,

UI Developer, Dec 2018 - Present

Web Development

- Development of career websites using liquid code and dynamic content from multiple databases.
- Collaborated with Fortune 500 clients to build full websites and landing pages.
- Worked on team collaboration and template development.
- Conducted quality assurance testing.

myRealPage, Vancouver, BC.,

Front End Developer / Customer Experience Manager, Apr 2009 – Oct 2018

Web Development

- Developed and maintained the company website and internal communication products.
- Created website templates for the proprietary CMS and a 300+ article training center for clients.
- Conducted quality testing for applications, software, and public-facing themes.
- Researched market trends for business development and collected customer demographics & preferences for marketing.

Leadership

- Monitored, identified and resolved performance, behavior and attendance issues for a remote team of 8 - 10 individuals.
- Developed a new process for employee evaluation, resulting in marked performance improvements.
- Assisted in the development of new client onboarding processes to enhance client relationships.
- Collaborated with various teams for projects in Marketing, Product Design & Development, and Customer Support.

Fourcross Marketing, Vancouver, BC.,

Lead Front End Developer, Jul 2011 – Oct 2012

Web Development

- Developed and implemented over 100 websites across multiple CMS's and mobile devices.
- Specialized in real estate websites for agents and brokers.
- Designed, implemented, and monitored web projects.

deBruyn Design + Marketing, Surrey, BC.,

Project Manager - Front End Developer, Apr 2009 – Jul 2011

Web Development

- Kept projects on schedule by managing deadlines and adjusting workflow as needed.
- Researched and tested new ideas for implementing to the CMS systems we used.
- Promoted to lead developer.

EDUCATION

15+ Years Experience of Web Development

Professional Field, Apr 2008 - Present

British Columbia Institute of Technology (BCIT), Burnaby, BC.,

New Media Design & Web Development (Certificate), Apr 2008 - Apr 2009

- Graduated in the top 5% with distinction

Frances Kelsey Secondary School, Mill Bay, BC.,

High School Diploma, June 2001

SKILLS

Web Development

Passionate and experienced front end developer with a keen eye for detail and strong ability to track and problem solve. A critical & analytical thinker who is talented at: identifying, improving, and streamlining complex work processes.

- Proficient in HTML5, XHTML, CSS(3), JavaScript, jQuery, PHP, Foundation Framework.
- Experienced with various CMS tools, including WordPress.
- Familiar with AWS, GitHub, Google Analytics, and other business applications.
- Worked with various CRMs and CMSs.

Leadership

Excellent interpersonal skills, ability to work well with others, in both supervisory and support staff roles. Superb analytical and problem-solving skills leveraged to proactively improve customer service processes.

- Managed remote teams of 8-10 individuals, overseeing scheduling, task assignments, and training.
- Developed a new process for employee evaluation, resulting in improved team performance.
- Proactively improved customer service processes through analytical thinking and problem-solving skills.
- Effectively communicated with cross-functional teams to ensure smooth collaboration.